

JAMES NDARILA

ICT OFFICER INTERN

Contact

0721694621 

ndarilaj0@gmail.com 

Kitale, Kenya 

linkedin.com/in/james-ndarila 

ICT specialist and data enthusiast with practical experience supporting digital systems, preparing insightful reports, and ensuring data integrity and confidentiality. Skilled in tools such as Microsoft Excel, Power BI, and data visualization platforms. Holds a Diploma in Information Communication Technology and is currently advancing skills in data analysis and AI through the Cyber Shujaa Programme. Passionate about leveraging technology and data to drive informed decision-making and organizational efficiency.


Education


(May 2015)
Diploma in ICT,
JOMO KENYATTA UNIVERSITY OF
SCIENCE AND AGRICULTURE
– Kitale, Kenya


ICT OFFICER INTERN (DLP)
Ministry of Education, State Department of Basic
Education 30th May 2024 – Present


- IT Support Technician under the Digital Literacy Programme(DLP)
- Provide IT Support, resolving hardware and software issues efficiently.
- Ensure Data Protection by implementing security best practices.
- Train teachers on best IT practices and system usage.
- Assist in network troubleshooting and cybersecurity concerns.


Key Skills

Computer Hardware and Software
Troubleshooting


Network Configuration and
Maintenance
IT Support and System
Administration(LAN/WAN)


Website design and
programming(HTML, CSS,
JavaScript


Problem solving


Team leadership


ICT TECHNICIAN
Slimtech Computer Solutions– Kitale, Kenya 3rd Jan 2024
31st April 2024

- PC Technician.
- Offered ICT services support.
- Copmputer repair, maintenance and support
- Network configuration and maintenance.
- Cyber services.

- PROJECTS
- Office Network Setup and Security Enhancement-Configured a LAN Network for a small office improving connectivity and communication
 - Computer Maintenance and IT Support for Small Businesses-hardware, software troubleshooting ensuring optimal system performance.